# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

### **GENERAL INFORMATION**

Requestor Name

Liza Leal, M.D.

**MFDR Tracking Number** 

M4-16-3497-01

**MFDR Date Received** 

July 21, 2016

**Respondent Name** 

Federal Insurance Company

**Carrier's Austin Representative** 

Box Number 17

## **REQUESTOR'S POSITION SUMMARY**

Requestor's Position Summary: "... the fee schedule specifically states that, 'When Conducting a commission or insurance carrier requested RTW/EOI/DDR/OSI, the examining doctor shall bill utilizing CPT Code 99456 with RE modifier and the appropriate modifier for the type of exam ... In either instance of whether MMI/IR is performed or not, the reimbursement shall be \$500. When multiple examinations under the same specific Division order are performed concurrently, the first examination shall be reimbursed at 100 percent of the set fee outlined in subsection (k) of TAC 134.204 (\$500), the second examination shall be reimbursed at 50 percent of the set fee outlined in subsection (k)' ... The total amount that is currently due on this outstanding bill is \$ 375.00"

Amount in Dispute: \$375.00

## **RESPONDENT'S POSITION SUMMARY**

Respondent's Position Summary: Division Note: The Division placed a copy of the Medical Fee Dispute Resolution request in the insurance carrier's Austin representative box, which was acknowledged as received on July 28, 2016. 28 Texas Administrative Code §133.307(d)(1) requires that:

The response will be deemed timely if received by the division via mail service, personal delivery, or facsimile within 14 calendar days after the date the respondent received the copy of the requestor's dispute. If the division does not receive the response information within 14 calendar days of the dispute notification, then the division may base its decision on the available information.

The insurance carrier did not submit a response for consideration in this dispute. Accordingly, this decision is based on the information available at the time of review.

#### SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
January 22, 2016	Designated Doctor Examination	\$375.00	\$375.00

## **FINDINGS AND DECISION**

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

#### **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.204 sets out the fee guidelines for division-specific services.
- 3. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
  - M465 Due to multiple services, the procedure was reduced 50 percent of the fee schedule rate.
  - M479 This procedure was reduced to 25 percent of the primary procedure per guidelines.
  - No reduction available.
  - P12 Workers' compensation jurisdictional fee schedule adjustment.
  - 193 Original payment decision is being maintained. Upon review, it was determined that this claim was processed properly.

## <u>Issues</u>

- 1. What are the services in dispute?
- 2. What is the maximum allowable reimbursement (MAR) for the disputed services?
- 3. Is the requestor entitled to additional reimbursement?

## **Findings**

- 1. In the Medical Fee Dispute Resolution Request (DWC060), the requestor included examinations for maximum medical improvement and impairment rating, extent of the compensable injury, return to work, and calculation of multiple impairments. However, the requestor is seeking \$0.00 for the examinations to determine maximum medical improvement and impairment rating, and the calculation of multiple impairments. The requestor is seeking \$375.00 additional reimbursement for the examinations to determine the extent of the compensable injury and the ability of the injured employee to return to work. Therefore, these are the services considered in this dispute.
- 2. Per 28 Texas Administrative Code §134.204(k),

The following shall apply to Return to Work (RTW) and/or Evaluation of Medical Care (EMC) Examinations. When conducting a Division or insurance carrier requested RTW/EMC examination, the examining doctor shall bill and be reimbursed using CPT Code 99456 with modifier 'RE.' In either instance of whether MMI/IR is performed or not, the reimbursement shall be \$500 [emphasis added] in accordance with subsection (i) of this section and shall include Division-required reports. Testing that is required shall be billed using the appropriate CPT codes and reimbursed in addition to the examination fee.

Further, 28 Texas Administrative Code §134.204(i)(2) states,

When multiple examinations under the same specific Division order are performed concurrently under paragraph (1)(C) - (F) of this subsection:

- (A) the first examination shall be reimbursed at 100 percent of the set fee outlined in subsection (k) of this section;
- (B) the second examination shall be reimbursed at 50 percent of the set fee outlined in subsection (k) of this section; and
- (C) subsequent examinations shall be reimbursed at 25 percent of the set fee outlined in subsection (k) of this section.

The submitted documentation supports that the Designated Doctor performed examinations to determine extent of the compensable injury and the ability of the injured employee to return to work, as ordered by the Division. Therefore, the correct MAR for these examinations is \$750.00.

3. The insurance carrier paid \$375.00 for the services in question. This is \$375.00 less than the MAR. An additional reimbursement of \$375.00 is recommended.

#### Conclusion

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$375.00.

#### **ORDER**

Based on the submitted information, pursuant to Texas Labor Code Sec. 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services in dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$375.00, plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

# **Authorized Signature**

	Laurie Garnes	September 30, 2016	
Signature	Medical Fee Dispute Resolution Officer	Date	

#### YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, 37 *Texas Register* 3833, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the** *Medical Fee* **Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.